Humber Acute Services Review

Programme Update (October 2020)

Overview

The Humber Acute Services Review is taking place across the following related programmes of work that are running in parallel:

- Programme one (Interim Clinical Plan) includes a number of priority service areas where urgent service transformation is required over the next two years, to ensure they can continue to be delivered safely. More details on the Interim Clinical Plan are set out in the stakeholder summary.
- Programme two (Hospital Services for the Future) continuing to define the long-term strategy for
 hospital services across the Humber region; and agreeing new and sustainable service models
 across (i) Urgent and Emergency Care, (ii) Maternity and Paediatrics and (iii) Planned Care. More
 details on the programme are set out in the programme update.
- Programme three (Building Better Places) working with a wide range of partners on proposals to develop our hospital estate and deliver very significant, wide ranging benefits in each of the four areas across the Humber. More details are set out in the Creating a Healthier Humber prospectus.

Covid-19

In March 2020, some of the Humber Acute Services Review work was temporarily paused. This was to allow partner organisations to respond to the immediate challenges posed by the Covid-19 outbreak.

Part of the response to Covid-19 required our hospitals to make rapid changes to their ways of working and in some cases, physical layout. This resulted in many services being temporarily suspended or delivered in different ways, including through an increase in the use of virtual and telephone consultations. These changes and the continued challenges of delivering acute hospital services in a Covid-19 environment, represent a significant change to the context within which the review is now operating.

Evaluation of these changes remains ongoing, including engagement with patients and the public. As part of this evaluation, the Humber Coast and Vale (HCV) Health and Care Partnership, in collaboration with the Yorkshire and Humber Academic Health Science Network (AHSN), commissioned a report to capture and evaluate the innovative health and care service changes made in response to the Covid-19 pandemic across Humber Coast and Vale. There were more than 330 examples of innovative health and care solutions that allowed services to continue to be provided safely across the length and breadth of the HCV geography.

The HCV Rapid Insights Report 'Understanding our response to Covid-19' was published in September 2020, and is available here.

Looking back on what we have done so far

There is a wide range of information that has been provided through previous updates; and that is available on the review website. For ease of reference, some of these details are set out below:

- Humber Acute Services Review, An Issues Paper (March 2018), available <u>here</u>
- Humber Acute Services Review, Public Engagement Feedback Report (October 2018), available here
- Humber Acute Services Review, Focus Group Feedback Report (April 2019), available here.



- Humber Acute Services Review, Patient Workshop Feedback Report (November 2019), available here.
- Humber Acute Services Review: Case for Change (November 2019), available here
- Humber Acute Services Review: Targeted Engagement Report (February 2020), available here.
- Yorkshire and Humber Clinical Senate report (May 2020), available <u>here</u>
- Creating a Healthier Humber prospectus (May 2020), available <u>here</u>
- Understanding our response to Covid-19 Rapid Insights Report (September 2020) available here

Looking towards the future

Are we continue our work across the three Humber Acute Services Review programme areas, we are developing our communication and engagement plans to ensure we engage meaningfully with all relevant stakeholders. We are currently completing specific engagement work relating to Oncology Services. This follows the implementation of temporary changes to services, introduced on the grounds of patient safety in January 2020. We are engaging with those patients directly impacted by the changes, alongside our frontline clinical teams. We expect the outcomes of our engagement work to be completed, with a published report in January 2021.

We will also be starting similar engagement in relation to haematology services towards the end of 2020, to support a review of temporary changes introduced in July 2020. We expect the outcomes of this engagement work to be completed, with a published report in Spring 2021.

Other engagement activity is being developed as our plans evolve and will be outlined in future programme updates.

How to keep informed

For more information on the Humber Acute Services Review, please visit the <u>Humber, Coast and Vale's</u> <u>website</u>.

If you have any questions, please contact the review team using the following details:

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