

Humber Acute Services Programme

Programme Update (June 2021)

Overview

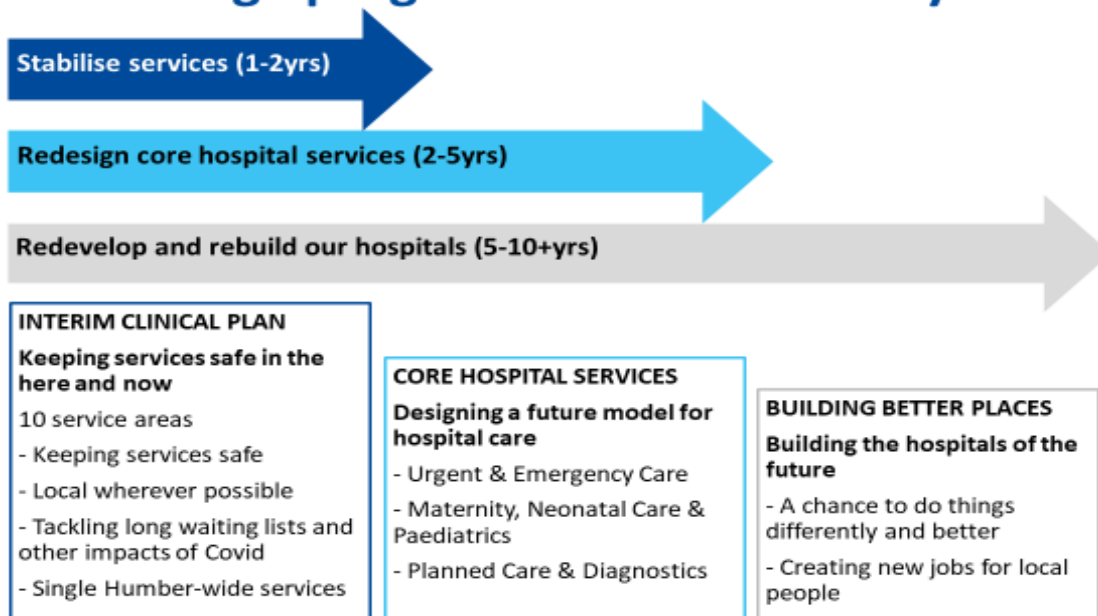
The Humber Acute Services programme is designing hospital services for the future across the Humber region in order to deliver better and more accessible health and care services for the population.

The programme involves the two acute trusts in the Humber – Northern Lincolnshire and Goole NHS Foundation Trust (NLaG) and Hull University Teaching Hospitals NHS Trust (HUTH) – and the four Humber Clinical Commissioning Groups (CCGs).

The [Case for Change](#), published in November 2019, explains in more detail why services need to change and sets out some of the challenges we face here in the Humber; and work is actively underway to design potential solutions to address these challenges across the following three programmes of work:

- **Interim Clinical Plan** (Programme One) – stabilising services within priority areas over the next couple of years to ensure they remain safe and effective, seeking to improve access and outcomes for patients.
- **Core Hospital Services** (Programme Two) – long-term strategy and design of future core hospital services, as part of broader plans to join up services across all aspects of health and social care.
- **Building Better Places** (Programme Three) – working with a wide range of partners in support of a major capital investment bid to government to develop our hospital estate and deliver significant benefits to the local economy and population.

Our change programme – in summary



The programme has multiple dependencies, including the development of integrated acute, primary and community care, the implementation of community-based diagnostics, significant capital investment to support new models of care and the development of the emerging Integrated Care Systems (ICSs) and Integrated Care Partnerships (ICPs).



Programme one (Interim Clinical Plan)

The main aim of the Interim Clinical Plan is to stabilise the identified fragile or vulnerable services to ensure services remain safe and effective in the here and now. The identified services are:

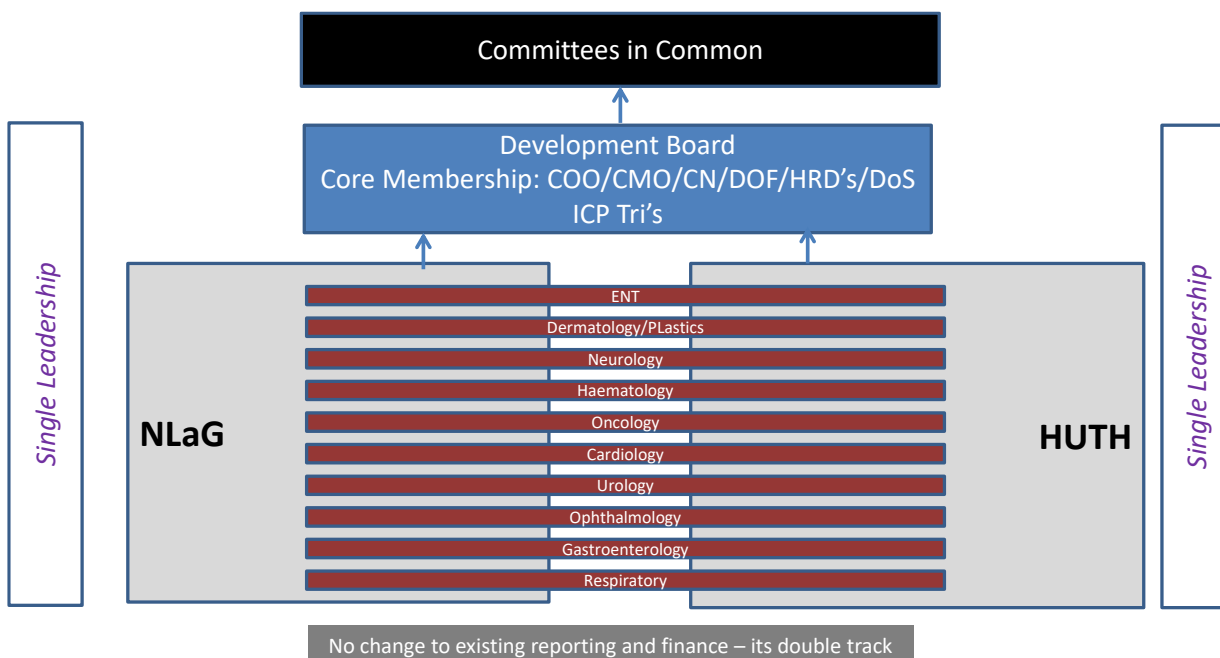
- Cardiology
- Dermatology
- Ear Nose and Throat (ENT)
- Gastroenterology
- Haematology
- Neurology
- Oncology
- Ophthalmology
- Respiratory
- Urology

Creating and embedding Humber-wide clinical leadership across the Humber for each speciality remains a significant priority in order to deliver fully networked services for the benefit of all patients. Indirect benefits to patient and their families, including:

- Improved consistency in care, treatment and administration.
- Consistent approach to clinical prioritisation and management of waiting lists across the Humber geography – ensuring equity of service for patients in all localities.
- More efficient use of clinical and non-clinical workforce capacity.

Work continues to create and embed Humber-wide clinical leadership to achieve a networked service model. These networked arrangements will help to ensure services are better positioned to attract and retain staff and in a strengthened position to ensure equity of service across the region.

Collaboration remains a key ingredient for the success of the Interim Clinical Plan and delivering key milestones during 2021; and a Committee in Common has been established across both acute trusts to support this approach, as follows:



*Northern Lincolnshire and Goole NHS Foundation Trust (NLaG)

*Hull University Teaching Hospitals NHS Trust (HUTH)



Programme two (Core Hospital Service)

The overall objective of this programme is to design sustainable and effective service models for the future delivery of hospital services. This work is being led by our clinical teams who are currently working to design potential models of care for the following core hospital service areas:

- Urgent and Emergency Care;
- Maternity, Neonatal care and Paediatrics; and,
- Planned Care and Diagnostics

Work on programme two is moving at pace towards the publication of a Pre-Consultation Business Case by early 2022, followed by a statutory public consultation.

In many cases, emerging pathways of care within services are not standalone or independent; and will require us to consider how we deliver more services out of hospital in a community setting.

Initial work has highlighted the potential benefits that can be delivered from community-based pathways or services; and we are working closely with teams in out of hospital and primary care transformation programmes and are seeking to develop a joint understanding of future demand.

We have recently completed a '**What Matters To You**' engagement exercise (undertaken between February and May 2021). The engagement included a number of focus groups alongside a public survey – to gather a range of stakeholder views and perspectives to enable decision-making within the programme reflects the priorities and preferences of local people. Key highlights from the engagement work included:

- 3883 survey responses; 63 focus group participants
- The majority of respondents (82%) had accessed one or more type of hospital service – most commonly planned care/diagnostics (60%) and/or A&E (53%).
- 83% of respondents were satisfied or very satisfied with their care.

The most common areas of positive feedback were in relation to:

- **workforce** – praising kind, compassionate and caring staff;
- **waiting times** – praising efficient and well-run services; and,
- **clinical standards** – commenting on how safe and well looked after respondents felt.

The most common areas where respondents felt improvements could be made were in relation to:

- clinical outcomes – in particular improving **communication** with patients and between different parts of the health and care system; and,
- **travel and access** – in particular improving access to car parking facilities.

The full engagement report will be published on [our website](#) in July 2021.

We will continue to engage and work closely with patients, carers, staff and the wider public to help inform any potential options and the development of services and the delivery of services that will improve patient access, quality of care and reduce inequalities.

We want to ensure the solutions we put forward have been shaped by the people who ultimately will be using the services in the future; and we plan to run further '**What Matters To You**' activities in the future, alongside further targeted engagement work.



Programme three (Building Better Places)

We continue to work with a wide range of partners including local authorities, universities, Local Enterprise Partnerships and development partners on proposals to develop our hospital estate and deliver significant, wide ranging community benefits in each of the four areas across the Humber.

There is widespread enthusiasm and support for our collective plans to develop an approach to investment that will maximise the impact and benefit to local residents in the form of new and rewarding careers, improved local infrastructure, investment in innovation and improved environment.

Work continues as we seek approval to develop a large-scale capital investment plan for our hospital estate across the Humber that will support better clinical care but also make a significant contribution to the wider economic regeneration of the region. This investment could be linked to not only hospital infrastructure but also across community diagnostics, out of hospital transformation and social care.

How to keep informed

For more information on the Humber Acute Services Programme, including previous programme updates, please visit the Humber, Coast and Vale website [here](#).

If you have any questions, please contact the review team using the following details:

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Further Reading

Previous programme update There is a wide range of information that has been provided through previous updates; and that is available on the review website. For ease of reference, some of these details are set out below:

- Humber Acute Services Review, An Issues Paper (March 2018), available [here](#).
- Humber Acute Services Review, Public Engagement Feedback Report (October 2018), available [here](#).
- Humber Acute Services Review, Focus Group Feedback Report (April 2019), available [here](#).
- Humber Acute Services Review, Patient Workshop Feedback Report (November 2019), available [here](#).
- Humber Acute Services Review: Case for Change (November 2019), available [here](#).
- Humber Acute Services Review: Targeted Engagement Report (February 2020), available [here](#).
- Yorkshire and Humber Clinical Senate report (May 2020), available [here](#).
- Creating a Healthier Humber prospectus (May 2020), available [here](#).
- Understanding our response to Covid-19 Rapid Insights Report (September 2020), available [here](#).
- Humber Acute Services Interim Clinical Plan – Stakeholder Summary (September 2020), available [here](#).
- Building Better Places Capital Prospectus (December 2020), available [here](#).

