

Top-to-toe care at Goole and District Hospital

A guide to health and wellbeing clinics
for people of all ages



Goole and District Hospital
Woodland Avenue
Goole
East Riding of Yorkshire
DN14 6RX

Tel. 01405 720720

Service	What day?	What time?	Who will I see?	Service Provider	Who buys the service?	How do I access the service?
<p>Audiology: Services relating to impaired hearing are offered at Goole Hospital, providing a much more convenient access point to have a hearing aid fitted or repaired. Patients will be seen by a qualified and experienced audiologist who understands that everyone has their preferences when it comes to hearing aids. Staff are on hand to help people make an informed decision about the types of hearing aids that may be suited to their requirements, assisting them in finding the right one for them.</p>						
Audiology (Action on hearing)	By appointment	By appointment	Audiologist (a hearing specialist)	NHS Humber Health Partnership (the Group name for Hull University Teaching Hospitals NHS Trust and Northern Lincolnshire and Goole NHS Foundation Trust)	NHS Humber and North Yorkshire Integrated Care Board East Riding Place (HNY ICB ER Place)	New referrals for a hearing aid are made through a GP / clinician. For a hearing aid review, an appointment can be made by calling 03033 306649 or Email: nlg-tr.audiology@nhs.net
<p>Cardiology: Technical procedures, including echocardiograms, rapid access and stress tests, 24-hour tapes, and blood pressure monitoring. Interventional procedures, e.g. pacemakers, diagnostic coronary angiograms, and PCIs (percutaneous coronary interventions), treat the narrowed or obstructed arteries of the heart.</p>						
Cardiology	Weekly	By appointment	Cardiologist	NHS Humber Health Partnership	NHS Humber and North Yorkshire Integrated Care Board East Riding Place (HNY ICB ER Place)	Referral by GP / Clinician
<p>CT & MRI: The hospital offers regular access to a mobile MRI and CT. The provision of scanning facilities at Goole avoids the need for patients to travel to Scunthorpe Hospital. However, there are some limitations for using the mobile scanners,</p>						
CT & MRI	Tuesdays	By appointment	Nurse	NHS Humber Health Partnership	NHS Humber and North Yorkshire Integrated Care Board East Riding Place (HNY ICB ER Place)	Referral by GP / Clinician
<p>Dermatology: We offer a consultant-led dermatology service for managing all skin conditions, dermatological surgery and skin cancer management. We offer weekly clinics, and one-stop clinics are also available where you will be assessed and, if appropriate, have treatment on the same day.</p>						
Dermatology	Weekly	By appointment	Specialist Dermatology Doctors	NHS Humber Health Partnership	NHS Humber and North Yorkshire Integrated Care Board East Riding Place (HNY ICB ER Place)	Referral by GP / Clinician

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<p>Diabetes Weekly clinics deal with all aspects of diabetes management, including glucose control, hypertension control, cholesterol control and obesity management. Renal complications of diabetes, including proteinuria and diabetic chronic kidney disease, are also managed as part of these clinics. Conditions treated at diabetic clinics include foot complications, including ulcers, peripheral neuropathy and Charcot foot, insulin pump treatment, and diabetes in pregnancy, including endocrine and pre-conception clinics. We also offer an educational course for patients with type 1 diabetes.</p>						
Diabetes Clinic	Weekly	By appointment	Diabetes specialist nurse	NHS Humber Health Partnership	NHS Humber and North Yorkshire Integrated Care Board East Riding Place (HNY ICB ER Place)	Referral by GP / Clinician
<p>Endocrinology: Endocrine clinics are offered, covering all aspects of endocrinology, including: Thyroid disease (e.g. thyroid nodular disease, Grave's disease, hypothyroidism); pituitary problems (e.g. acromegaly, Cushing's disease, prolactinomas and other pituitary tumours, short stature); adrenal gland problems (e.g. adrenal nodules including incidentalomas, phaeochromocytoma, Conn's syndrome); sexual problems (e.g. hypogonadism including erectile dysfunction, delayed puberty, polycystic ovarian syndrome, hirsutism), metabolic problems (calcium-related problems including primary hyperparathyroidism, osteoporosis, vitamin D deficiency) and multiple endocrine neoplasias); radioiodine treatment is offered to suitable patients with benign thyroid disease, including thyrotoxicosis and subclinical thyrotoxicosis.</p>						
Endocrinology	Weekly	By appointment	Specialist Consultant	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP / Clinician
<p>Ear, nose and throat (ENT): Clinics are held at the hospital and every six weeks at Snaith GP surgery. ENT surgeons diagnose and treat conditions of the ears, nose, throat, head and neck. This can include anything from balance disorders, nasal polyps, snoring and nasal blockages to more complex areas such as tumours of the throat and larynx, head and neck cancers and thyroid disorders. Surgical procedures take place at Scunthorpe Hospital.</p>						
ENT Clinics	Weekly	By appointment	Specialist Consultant	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP / Clinician
<p>Gynaecology: General gynaecology, gynaecology oncology, and colposcopy clinics are held at the hospital, as well as a regular general gynaecology clinic at Snaith.</p>						
Gynaecology:	Weekly	By appointment	Specialist Consultant	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP / Clinician
<p>Maternity (obstetrics): The maternity service at Goole is midwifery-led with a home-from-home delivery unit, which has a delivery bed and birthing pool. Women who are classed as 'high-risk' are transferred to Scunthorpe for delivery. Women also have the option of giving birth to their baby at home, with the support of a community midwife.</p>						
Maternity						
Midwifery Clinics	Daily	By appointment	Midwife	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP / Clinician
Maternity Clinic	Weekly	By appointment	Midwife			

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<p>MSK (Musculoskeletal) service: provides an outpatient-based physiotherapy service for adults and children aged 5 years and above who are registered with an East Riding GP and have problems affecting Bones, Muscles, Joints, Tendons, Ligaments, and Nerves.</p>						
MSK (Physiotherapy)	Monday to Friday	By appointment	Physiotherapist	City Health Care Partnership CIC	HNY ICB ER Place	Referral by GP / clinician
<p>Nutrition and dietetics: Areas including diabetes, weight management, nutrition support, coeliac disease, and allergies. The emphasis is on providing information and advice that is tailored to each person's individual needs and promoting lifestyle changes to help self-management.</p>						
Nutrition and dietetics	Twice Weekly	By appointment	Dietician	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP / Consultants
<p>Orthopaedics: Patients can have a variety of orthopaedic surgical procedures at Goole, including knee, hip and shoulder replacements and treatment of sports injuries. At your first outpatient appointment, if you require surgery, you will meet the nursing teams who will carry out a pre-assessment and will discuss with you your home circumstances and any adaptations that may be required following surgery. Everything will be completed wherever possible during your first visit, avoiding any further visits prior to having surgery.</p>						
Orthopaedics	Weekly	By appointment	Specialist Consultant	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP / Consultants
<p>Paediatrics: The hospital has general paediatrics outpatient clinics, and paediatric diabetic clinics are also held.</p>						
Paediatrics	Weekly	By appointment	Specialist Consultant	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP / Consultants
<p>Ophthalmology: A recently refurbished state-of-the-art ophthalmic suite at Goole Hospital houses some of the latest specialist diagnostic and surgical equipment. This integrated unit provides a full range of eye services for common conditions such as cataracts, glaucoma and macular degeneration with provision by specialist consultants in these areas. There is a one-stop facility for many diagnostic and even surgical procedures and also an ocular skin cancer service for diagnosis and treatment of basal cell carcinoma.</p>						
Ophthalmology:	Weekly	By appointment	Specialist Consultant	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP / Consultants
<p>Pain: Our chronic pain service offers a range of treatments and interventions to help people with chronic pain manage their symptoms.</p>						

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Physiotherapy	Weekly	By appointment	Specialist Consultant	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP / MSK
Radiology: The hospital provides a general x-ray service. Patients referred by their GP are requested to come for an x-ray between 8.30 am and 4.30 pm, Monday to Friday. An appointment is not necessary.						
Radiology:	Monday to Friday.	8 am to 4.30 pm,	Physiotherapist	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP / Consultants
Rheumatology: Our clinics offer a wide range of services for the diagnosis and treatment of joint, bone and connective tissue disorders. A range of conditions are treated, including inflammatory arthritis, osteoporosis and connective tissue disorders.						
Rheumatology:	Monday to Friday	By appointment, 9 am to 4.30 pm	Radiographer	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP
Ultrasound services: Using the latest medical technologies, the ultrasound service can scan and provide tests for a number of general medical and gynaecological issues, including • Bladder • Gallbladder • Kidneys • Liver • Pancreas • Spleen • Uterus and ovaries (non-pregnant).						
Ultrasound scanning	Weekly	By appointment	Specialist Consultant	NHS Humber Health Partnership	HNY ICB ER Place	Referral by GP / Consultants
Urology: Urology covers diseases of the urinary tract (kidney, ureter, bladder, prostate, urethra) and male reproductive organs (penis, testicles, fertility). We also offer haematuria (blood in your urine) one-stop service, which service enables you to have an ultrasound examination and proceed to surgery for a flexible cystoscopy all on the same day. We also provide an ESWL (extracorporeal shock wave lithotripsy) procedure for urinary stones on a monthly basis.						
Urology:	Weekly	By appointment	Sonographer	NHS Humber Health Partnership	NHS Humber and North Yorkshire Integrated Care Board (ICB)	Referral by GP / clinician

Goole Urgent Treatment Centre

Urgent Treatment Centres (UTCs) offer high-quality urgent medical help for patients when it is not a life or limb-threatening emergency. City Health Partnership provides this service at Goole.

We can see and treat adults and children who have minor injuries or illnesses.

There is a wide range of expert clinicians working in the service, from nurses to physiotherapists and paramedics to doctors, among many others, who can diagnose and deal with many of the most common problems people go to A&E for.

The UTC can help with:

- broken bones and sprains
- injuries, cuts and bruises
- minor burns and scalds
- coughs, colds and breathing problems
- sore throats and earache
- vomiting and diarrhoea
- skin infections and rashes
- high temperature (fever) in children and adults
- mental health problems
- minor eye complaints

We have access to X-rays to assess for fractures (broken bones) in areas of the body such as the shoulder, elbow, arm, hand and fingers, knee, lower leg, ankle, and foot.

You do not need an appointment, just walk in, the centre is open between 7 am and 8 pm every day, including Bank Holidays.

Please note:

The information has been collated from a wide range of health and care providers and is accurate at the time of print in February 2024. As always, when relying on third-party information, details may change due to individual staff or service issues.

The latest information about the hospital is available at www.nlg.nhs.uk/hospitals/goole

Please notify Humber and North Yorkshire ICB's Experience Team of any amendments:

Telephone: 01482 672156, Email: hnyicb.experience@nhs.net or by post to;

The Experience Team,

Humber and North Yorkshire ICB

Health Place

Wrawby Road

Brigg

DN20 8GS

Email: hnyicb.experience@nhs.net

Correct as of April 2024

How to contact us

The people who look after your health will do whatever they can to make sure you are treated appropriately and on time. Your compliments are always appreciated and help us to share good practices. However, we realise that sometimes things do not go as expected.

If you are unhappy with the treatment or service you have received from NHS services, you have the right to make a complaint, have it looked into and receive a response. You can raise your concerns immediately by speaking with the staff involved, who will attempt to resolve your complaint informally. Alternatively, you can contact one of the organisation's patient relations services or Healthwatch East Riding of Yorkshire, the independent voice for the people of the East Riding:

City Health Care Partnership CIC 5 Beacon Way, Hull HU3 4AE	Customer Care Services Tel: 01482 347627 Email: chcp.customercare@nhs.net
Humber and North Yorkshire ICB's Experience Team Health Place, Wrawby Road, Brigg, DN20 8GS	Patient Relations Tel: 01482 672156 Email: hnyicb.experience@nhs.net
East Riding of Yorkshire Council County Hall, Beverley, HU17 9BA	Contact Centre Tel: 01482 393939 https://www.eastriding.gov.uk/council/contact-the-council/contact-us/
Healthwatch East Riding of Yorkshire Unit 18 Brough Business Centre, Skillings Lane, Brough, HU15 1EN	Tel: 01482 665 684 Email: enquiries@healthwatcheastridingofyorkshire.co.uk http://www.healthwatcheastridingofyorkshire.co.uk/
Hull University Teaching Hospitals NHS Trust Anlaby Road, Hull, HU3 2JZ	Patient Advice and Liaison Tel: 01482 623065 pals@hey.nhs.uk
Humber Teaching NHS Foundation Trust Willerby Hill, Beverley Road, Willerby, HU10 6ED	Patient Advice and Liaison Service Department Tel: 01482 303966 Email: HNF-TR.pals@nhs.net
Humber Teaching NHS Foundation Trust Health Trainer and Stop Smoking service Withernsea Office, Pavilion Leisure Centre, Withernsea, HU19 2QA	Tel: 01964 614361 Email: HNF-TR.healthtrainers@nhs.net
NHS England NHS England, PO Box 16738, Redditch, B97 9PT	Customer Contact Centre Tel: 0300 311 22 33 Email: england.contactus@nhs.net
NHS Property Services 99 Gresham Street, London, EC2R 7HE	Tel: 0800 085 3015 Email: customer.service@property.nhs.uk
Northern Lincolnshire and Goole NHS Foundation Trust Diana, Princess of Wales Hospital, Scartho Road, Grimsby, DN33 2BA	Patient Advice and Liaison Service (PALS) Telephone: 03033 306518 Email: nlg-tr.pals@nhs.net
Public Health England PHE Yorkshire and the Humber, Blenheim House, West One, Duncombe Street, Leeds, LS1 4PL	Tel: 0113 386 0300