



Humber & North Yorkshire Collaborative Staff Bank

Flexibility and Freedom: Choose Your Shifts, Support Where You're Needed Most.

York and Scarborough Teaching Hospitals NHS Foundation Trust

Welcome to York and Scarborough Teaching Hospitals NHS Foundation Trust! This welcome pack contains essential information to help you navigate our hospitals, including details on transportation, parking, working on the collaborative bank, and payroll information.

Our values support putting patients at the centre of everything that we do by:

- Kindness
- Openness
- Excellence

When a worker commits to a shift within our Trust, the expectation is that they work in line with our Trust values.

Working on the Collaborative Bank

Booking & Cancelling Shifts

- **Shifts must be booked through Loop only.**
- If you need to cancel due to sickness or an emergency, contact the **Bank Office** at **01723 385343** (Mon-Fri, 08:30 - 17:00).
- For urgent cancellations outside office hours:
 - **Scarborough & Bridlington:** MOD - 07890425239 | Bed Office - 01723 385010
 - **York:** MOD - 0781751485 | Bed Office - (01904) 725986
 - **Community Inpatient Sites:** Contact the ward directly.

Bank Office Hours

- **Monday - Friday:** 08:30 - 17:00

Contact Details

- **Bank Queries (including pay queries):** 01723 385343 | yhs-tr.nurse.bankmailbox@nhs.net
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Getting Paid

Payment Process

- Timesheets are added by wards/departments via **HealthRoster**.
 - Always sign in upon arrival at the ward to confirm your hours, you will also be required to complete an induction checklist at the start of your shift.
 - Check your **Loop/EOL account** weekly to verify shifts and contact us if this is showing wrong.
 - If there are discrepancies, contact the **Bank Office** at **01723 385343**.
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Getting to Work

York Hospital (YDH)– Wigginton Road, Clifton, York, YO31 8HE

York Hospital is sited close to the city centre making it suitable for a number of travel options. Like many city centres the City of York is prone to high traffic congestion, and parking on and around the hospital site is limited. York and Scarborough Teaching Hospitals NHS Foundation Trust offer a range of travel suggestions for staff who are looking for alternatives to using a car.

Car Parking

- A large multi-storey car park is available but can be busy during peak times (10 am - 11 am and 1 pm - 3 pm).
- Ticketless Automatic Number Plate Recognition (ANPR) system in place.
- Payments accepted: cash, card, Apple Pay, Android Pay, or the trust parking app [Home / Trust App Ltd - Car Parking App](#).

Public Transport

- **Bus:**

Services, provided by several bus companies, have stops within a short walking distance of the hospital. Most services are provided by First. For services and times visit [the First website](#) or download the First Bus app.

To access a comprehensive public transport journey planner, visit [Traveline](#).

- **Cycling:**

- Visit [iTravel York](#) for cycling routes and planning.
- "Park and Pedal" option available at York Park and Ride sites.

- **Train:**

York is only a short ride away from a number of nearby stations - Malton, South Milford, Cattal, Poppleton, Scarborough – and has frequent services to Leeds.



From York station it is a pleasant walk of 15-20 minutes. Bike storage is also available at the station.

Scarborough Hospital (SGH) – Woodlands Drive, Scarborough, YO12 6QL

Car Parking

- Large visitor car park located on the left as you enter.
- Ticketless ANPR system in place.
- Payments accepted: cash, card, Apple Pay, Android Pay, or the Trust parking app [Home / Trust App Ltd - Car Parking App](#).

Public Transport

- Regular bus services available from Scarborough town centre.

East Yorkshire Bus Service (Number 10) runs Monday-Saturday. You can also use the 9 and 9A to get to the hospital. See timetables for [East Yorkshire bus services](#).

Bridlington Hospital – Bessingby Road, Bridlington, YO16 4QP

Car Parking

- Two car parks with ample spaces.
- Ticketless ANPR system in place.
- Payments accepted: cash, card, Apple Pay, Android Pay, or the [Glide parking App](#)

Public Transport

East Yorkshire Motor Services runs several buses that serve Bridlington Hospital. You can view the timetable [here](#) or download the East Yorkshire App.

Other Hospital Locations

Malton Community Hospital (MCH)– Middlecave Road, Malton, YO17 7NG

- Three car parks with free parking.
- Public transport provided by North Yorkshire County Council and Yorkshire Coastline.

The New Selby War Memorial Hospital (SWM) – Doncaster Road, Selby, YO8 9BX

- 100 shared parking spaces (including 15 disabled spaces).
- No pay and display charges.
- Arriva buses serve the hospital You can plan your route and view timetables on [the Arriva website](#).

Other Sites

- **Nelsons Court (NC1/2)- 1A Nelsons Lane, York, YO24 1HD**
Car parking available on site.



- **St Monica's Easingwold – Long Street, Easingwold, York, YO61 3JD**
Car parking available on site
 - **White Cross Court – Wilson Drive, Huntington Road, York, YO31 8FT**
Limited parking available, no charges.
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Site Facilities

York – Ellerby's Restaurant open weekdays 7am – 6pm and weekends 9am – 4pm. York also have an onsite Costa in the main foyer along with a general store, gift shop and Pharmacy. Vending machines are located throughout the site.

Scarborough – Pat's Place Restaurant is open for breakfast, lunch and dinner for visitors and staff and provides a hot vending machine when service is closed. Scarborough also have a WRVS coffee bar and shop in the main foyer. Vending machines are located throughout the site.

Bridlington – The Dining Room is open weekdays for breakfast, lunch and supper. Hot drinks and snacks are available from a vending machine when service is closed. Bridlington also have a WRVS shop serving sandwiches and hot drinks.

Malton - The Dining Room is open weekdays for breakfast, lunch and supper.

The New Selby War Memorial Hospital - The cafe is open weekdays 8am – 4pm serving a selection of hot and cold drinks, sandwiches and snacks – Cash only. Vending machines are located on the ground floor within the main waiting area.



Ward Specialities and Contacts

York Ward List			
Ward	Speciality	Phone Number - Please add 01904 72	Care Group
AMU	Acute Medical Unit	6022	Medicine
ASA (Acute Surgical W14)	Acute Surgery	6014	Surgery
CCU	Coronary Care Unit	6030	Medicine
Day Unit	Day Unit	6010	Surgery
ED Nursing	Emergency Medicine	4605/ 1846	Medicine
Frailty Assesment Unit (OLD AMB)	Elderly Acute Admissions	6021	Medicine
HASU	Stroke Unit	6023	Medicine
ICU YDH	Intensive Care	6040	Surgery
Medical SDEC	SDEC	6021	Medicine
MES	Medical Elective Services	1062	CSCS
Nelson Court 1	Rehabilitation	4129	Medicine
Nelson Court 2	Rehabilitation	4627	Medicine
Selby Hospital	Rehab and Palliative Care	4321	Medicine
St Monicas	Rehabilitation	4826	Medicine
Ward 11	Vascular and NEU	6011	Surgery
Ward 15	Trauma & orthopaedics	6015	Surgery
Ward 16	GI (upper/lower) & NEU	6016	Surgery
Ward 17/18	Childrens Ward	6017/6018	Family
Ward 25	Urology	6025	Surgery
Ward 26(Old G1)	Head & Neck	6026	Surgery
Ward 27	Pre surgery/pre-Assessment	6027	Surgery
Ward 28	Elderly Medical	6028	Medicine
Ward 29 Older Adults SSW	Elderly Medical	6029	Medicine
Ward 31	Oncology	6031	CSCS
Ward 32	Cardiology	6032	Medicine
Ward 33	Renal	6033	Medicine
Ward 34	Respiratory	6034	Medicine
Ward 35	Elderly Medical	6035	Medicine
Ward 36 Gasto	Gastro Medical	6036	Medicine
Ward 37	Dementia Care	6037	Medicine
Ward 39	Elderly NOF	6039	Surgery
WXC Stroke Rehab	Stroke Rehab	4216	Medicine
SCBU YH	Special Care Baby Unit	6005	Family health
G2	Maternity	6002	Family health
Paeds ED YH	Paediatrics	4604/3182	Family health
Delivery/Labour Ward YH	Delivery/Labour	6004	Family health



Scarborough Ward List			
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Ward	Speciality	Phone Number	Care Group
A&E	Emergency	2145/5167	Medicine
AMU Lilac	Admission Ward	2805	Medicine
Ash	Gastro	5220	Medicine
Aspen	Gen Med	5148	Medicine
BCU	Social Decant and EOL	3262	Medicine
Beech	Respiratory	2136	Medicine
Bronte & Lawrence	Day treatments	2592	CSCS
CCU	Cardiology	5117	Medicine
Cherry	Elderly	2105	Medicine
Chestnut	Elderly	2104	Medicine
EAU	Emergency Assesment	5066	Medicine
Haldane	Day Surgery	2209	Surgery
Haldane (Lloyd)	Day Surgery	3134	Surgery
Holly	Trauma & orthopaedics	5198	Surgery
ICU	Intensive Care	2141	Surgery
Juniper	HRC	2331	Medicine
Kent	Elective Orthopaedics	3110	Surgery
Maple	General Surgery & HOB	6262	Surgery
Mulberry	Elderly Medicine	2373	Medicine
Oak	Endocrine and Gen Med	2102	Medicine
Rainbow	Pediatrics	2336	Family
Waters - Bridlington	Stroke and general rehab	3106	Medicine
Willow	Ophthalmology	5216	

